



**POSITION: TECHNICAL MANAGER (TM)**

**TERMS: 3 YEARS CONTRACT.**

**REQUIREMENTS FOR APPOINTMENT: -**

For appointment to this position, an applicant **MUST** have the following: -

- Diploma in Water Engineering or Civil Engineering, Mechanical, or an equivalent certificate from a recognized institution of higher learning.
- 5 years' experience in water utility operations.
- Experience managing teams and field-based operations.
- Knowledge of pumps, pipelines, controls, metering, water treatment processes, and NRW management.
- Experience in billing and revenue collection

**CORE COMPETENCIES: -**

- Technical and analytical problem-solving skills
- Data collection and analysis skills
- Leadership and teamwork skills
- Customer service experience
- High integrity and professionalism
- Data-driven decision making

**DUTIES AND RESPONSIBILITIES: -**

- Track production capacity and recommend improvements where necessary.
- Ensure efficient distribution and equitable water supply within ITWASCO supply area.
- Lead meter installations, leak detection, and Non-Revenue Water (NRW) reduction programs.
- Implement monitoring systems to track water losses and identify areas for intervention.
- Coordinate new customer connections, repairs, and service restoration.

- Develop and execute preventive maintenance plans for infrastructure and equipment.
- Respond to breakdowns promptly to minimize service disruptions.
- Maintain up-to-date technical records and asset registers.
- Enforce environmental, occupational health and safety requirements.
- Ensure compliance with WASREB's corporate governance and regulatory standards.
- Promote a culture of safe work practices during field operations.
- Supervise and build capacity of technicians, plumbers, and support staff.
- Coordinate with procurement and finance to ensure parts and materials availability.
- Provide technical advice for investment planning and budgeting.
- Analyze system data and produce weekly and monthly operational reports.
- Recommend efficiency improvements and innovations to enhance service delivery.
- Contribute to strategic planning through technical insights.

Interested applicants to submit their applications with detailed CV's, recommendations from current supervisors ,names of three referees, professional and academic certificates, Clearance certificates from EACC, HELB, KRA, CRB, and DCI (as per Chapter Six of the Constitution)and testimonials to reach the undersigned on or before 20th July 2026 by COB.

Please note that any canvassing will lead to automatic disqualification

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#### **SUBMISSION:**

All applications must be addressed to and hand-delivered to ITWASCO Offices in ITEN TOWN on or before Monday, 20th July 2026 at 5:00 PM.

**All Applications should be addressed to:**

**THE BOD CHAIRPERSON  
ITEN TAMBACH WATER AND SEWERAGE COMPANY (ITWASCO)  
P.O. BOX 700 30700  
ITEN.**